

Dear Referral Agents,

In accordance with Government guidelines and in requirement for all non-essential businesses to close Roundabout will enter its second period of restriction and closure on Thursday 5th November.

As from Thursday our retail outlet located at our Blackminster base has to close but we are committed to ensuring we continue with some furniture referrals. All we request during this difficult time is that you defer any non-essential requests and only submit requests that are considered as urgent and essential such as a request for a bed base and mattress, bedding pack, sofa or a kitchen starter pack. Each request we receive will be considered on its merits and more importantly whether we have the particular furniture items available in stock.

Please continue to submit two telephone contact numbers for referral clients as it is imperative we are able to contact the client to confirm the details of the request and any special requirements and to confirm a delivery slot. We find on many occasions the client will not answer our calls as they do not recognise the number hence the request for a second contact number which can be anybody, friend, relative or neighbour.

Also a reminder that other than in exceptional circumstances we will only deliver furniture to the front door or out of the elements.

We look forward to normal service being resumed in December.

Peter Andrews

Roundabout Manager